



VISTAAR FINANCIAL SERVICES PRIVATE LIMITED

**POLICY ON RESCHEDULING OF REPAYMENTS - TERM LOANS UNDER COVID-19
REGULATORY PACKAGE ANNOUNCED BY RESERVE BANK OF INDIA**

To address the stress in financial conditions caused by COVID-19, Reserve Bank of India (RBI) issued a policy Statement on Developmental and Regulatory Policies on 27th March, 2020. One of the important statements was on the issue of easing financial stress caused by COVID-19 disruptions by relaxing repayment pressures. RBI also released a detailed instruction vide circular number DOR.No.BP.BC. 47/21.04.048/2019-20 dated March 27, 2020 in this regard.

Vistaar lends to micro enterprises for business purposes. Vistaar's customers represent all major sectors of the economy and are spread across wide geography. Due to the COVID-19 situation, most of our customers across all the sectors and geographies are expected to be impacted. In order to provide relief to the stressed borrowers in line with COVID-19 relief package announced by RBI, following policy is framed.

1. The Company shall offer the relief in the form of moratorium on payment of all instalments falling due between March 1, 2020 and May 31, 2020.
2. All the customers of Company shall be eligible to avail the moratorium.
3. Customers who have already paid the instalment till March 26, 2020 can avail moratorium for the instalments payable between March 27, 2020 to May 31, 2020.
4. The repayment schedule for such loans as also the residual tenor, will be shifted across the board by maximum three months after the moratorium period.
5. Interest shall continue to accrue on the outstanding portion of the term loans during the moratorium period.
6. Customers will be offered various options to pay the accrued interest, which will include the payment soon after the moratorium period or payment during the currency of the extended tenor or at the end of the loan tenor.
7. Customers shall be contacted through any of the electronic mode or through telephone to know their choice to avail the moratorium. Accordingly, based on their choice, the customers will be given the moratorium.
8. Customers who opt for the moratorium, shall be given a revised repayment schedule.
9. For customers availing the moratorium, a separate agreement needs to be signed by the lender and the borrower to give effect to the moratorium.
10. In respect of loans securitized or assigned, where ever the assignees authorize the Company to enter into moratorium agreements, the Company shall duly enter into such agreements on behalf of the assignees.
11. Since the moratorium is being provided specifically to enable the customers to tide over economic fallout from COVID-19, the same will not be treated as concession or change in terms and conditions of loan agreements due to financial difficulty of the borrower under paragraph 2 of the Annex to the Reserve Bank of India (Prudential Framework for Resolution of Stressed Assets) Directions, 2019 dated June 7, 2019 ("Prudential Framework"). Consequently, such a measure, by itself, shall not result in asset classification downgrade.
12. The asset classification of term loans which are granted relief as above shall be determined on the basis of revised due dates and the revised repayment schedule.
13. The rescheduling of payments, including interest, will not qualify as a default for the purposes of supervisory reporting and reporting to Credit Information Companies (CICs).

The policy has been approved by the Board on 03 April 2020.